

# Put Loan Contact Information



Great Lakes was one of four organizations awarded the Federal servicing contract for student loans put to the U.S. Department of Education. If you are a student or financial aid professional with questions about how the put program affects loan repayment, here is a list of Great Lakes customer service representatives, repayment options, as well as contact information for the other put loan servicing providers.

## Great Lakes

Lender Servicer ID: 700581

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### School Contact Information

Website: [mygreatlakes.org](http://mygreatlakes.org)  
General Help (Client Services)  
Phone: (888) 686-6919  
Email: [clientservices@glhec.org](mailto:clientservices@glhec.org)

### Borrower Contact Information

Website: [mygreatlakes.org](http://mygreatlakes.org)  
General Help (Borrower Services)  
Phone: (800) 236-4300  
Email: [borrowers@glhec.org](mailto:borrowers@glhec.org)

#### *General Correspondence*

Mailing Address  
Great Lakes Borrower Services  
PO Box 7860  
Madison, WI 53707

#### *Fax Numbers*

Toll-Free Fax: (800) 375-5288  
Local Fax: (608) 246-1608

#### *Payments*

U.S. Department of Education-Held Loans  
Processed and Serviced by Great Lakes  
Dept. of Education  
PO Box 530229  
Atlanta, GA 30353-0229  
Toll-Free Phone: (800) 236-4300  
Local Phone: (608) 246-1700

Lender-Held Loans Processed  
and Serviced by Great Lakes

Great Lakes  
PO Box 3059  
Milwaukee, WI 53201-3059  
Toll-Free Phone: (800) 236-4300  
Local Phone: (608) 246-1700

**Note:** Payments can also be made online  
at [mygreatlakes.org](http://mygreatlakes.org)

## ACS

Lender Servicer ID: 700577

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### School Contact Information

Phone: (866) 938-4750

### Borrower Contact Information

Website: [ed-servicing.com](http://ed-servicing.com)  
Phone: (800) 508-1378

## American Education Services/ Pennsylvania Higher Education Assistance Agency (AES/PHEAA)

Lender Servicer ID: 700579

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### School Contact Information

Phone: (800) 655-3813

Email: [schoolsupport@myfedloan.org](mailto:schoolsupport@myfedloan.org)

### Borrower Contact Information

Website: [myfedloan.org](http://myfedloan.org)

Phone: (800) 699-2908

Email: [accountinfo@myfedloan.org](mailto:accountinfo@myfedloan.org)

## National Education Loan Network (Nelnet)

Lender Servicer ID: 700580

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### School Contact Information

Phone: (866) 463-5638

Email: [scc@nelnet.net](mailto:scc@nelnet.net)

### Borrower Contact Information

Website: [nelnet.com](http://nelnet.com)

Phone: (888) 486-4722

## Student Loan Marketing Association (SLMA or Sallie Mae)

Lender Servicer ID: 700578

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### School Contact Information

Website: [opennet.salliemae.com](http://opennet.salliemae.com)

Phone: (888) 272-4665

Email: [collegeserv@salliemae.com](mailto:collegeserv@salliemae.com)

### Borrower Contact Information

Website: [salliemae.com](http://salliemae.com)

Phone: (800) 722-1300